

### RESORT ANNOUNCEMENTS MAY 20, 2020

## **Memorial Day Weekend Update**

As we now enter our peak season, there are numerous questions that we have been receiving regarding what services at the Resort are going to be open, closed, usable, not usable, etc. The challenge is quite real as to what level of risk we think we have at Hart Ranch due to COVID-19. With that alone comes many different opinions. These opinions can be personal, professional, even medical and political. Please understand that it is, and always will be our primary concern to provide a safe environment for all members, guests and employees at Hart Ranch. With that, the decision to open any facet of the Resort is taken very seriously. While we see the opportunity to generate revenue with the peak season upon us and just about everyone experiencing some form of cabin fever, we also want to be as sure as we can that we are not inviting a community spread opportunity for COVID-19.

At the end of the day, the most important element in all of this is for everyone to take personal responsibility for their own health and safety. While the atmosphere at Hart Ranch may be perfect for camping, we also understand and appreciate everyone's concern for their own safety. Quite simply, if you're not comfortable with any part of what's open and available, or you are especially vulnerable to COVID-19, please don't put yourself at risk. On the other hand, if you are of the opinion there is little risk, still please take into consideration the concerns and health of others that may be more susceptible. But by all means, either way, please enjoy yourselves!

Here's what you can look forward to at Hart Ranch this weekend:

- 1. The Spring Creek Grill will be open! See article below for specifics. (From personal experience, the online app is extremely user friendly!)
- 2. Pasture Golf--FREE ALL DAY-ANY DAY!
- 3. Golf cart rentals--great for playing Pasture Golf! Call the Rec Center at 605-737-5364 to reserve a golf cart!)
- 4. Disc Golf
- 5. Mini Golf
- 6. Discounted golf at Hart Ranch Golf Course! Yes!! After years of "social distancing", we are super excited to be working together again! Check out the exclusive Hart Ranch Camping Resort Member discount package below!
- 7. Lawn games. Yes, the Rec Center will have a variety of lawn games available to use! Just check them out at the Rental Counter at the Rec Center (the North side of

- the building).
- 8. Pickle ball and tennis will be available for families (occupying the same household). Just contact the Rental counter at the Rec Center for details as well!
- 9. Bicycle rentals--great for cruising around the Resort or to burn off some energy at the BMX race track!
- 10. The Hart Mart. Be sure to check out the new merchandise available this year!
- 11. The hiking trail! Perhaps we can start building a new one?? One thing we are considering is having sections of the trail available for sponsorship, dedication, memorial, etc. After the Long-Range Planning meeting, we anticipate the completed cost to be around
- 12. Curbside check-in! You betcha! We'll meet you in the parking lot and take care of the check-in process! (at least up to a certain time!)
- 13. Propane service is still available!

As always, if you have any questions or concerns, please do not hesitate to contact me. This continues to be an ever-evolving situation as more data and facts become available. Thus we are focused on making the best business decisions possible to protect the integrity of Hart Ranch and the safety and well-being of all staff, members, guests and families! Stay safe and be well!.

Sincerely,

*Tim Schnabel Resort Manager* 605-737-5350 <u>t.schnabel@hrresort.org</u>

## Survey results are in!

As promised, we have published the results of the member survey on the Members section of the Website. With well over 1000 completed surveys, the responses are very interesting! The diversity of the membership is well-displayed. With this information, we look forward to continued feedback as we look to the future of Hart Ranch. The possibilities are limitless!

The link to the Website is <u>www.hrresort.org</u>. Scroll over to the Membership tab, go to Current members and then Manager Updates. When is says to login, click on the red **login**. The username and password for this section is the same for all members. Username: HartRanch Password: Member2018

We look forward to on-going discussions, and surveys, to continue to plan for the future!

### Long Range Planning Meeting

On Saturday, May 9th, the Board held the Long-Range Planning Meeting in the Pavilion and via GoToWebinar.

While typically the focus for this meeting is to make plans for the following 1 to 5 years, the meeting this year was focused on priorities for 2020 given the COVID-19 impact.As the priority will always be providing the best experience possible at Hart Ranch, the focus this year is on infra-structure improvement. As such we will be moving forward with the Lodge/Hart Mart staining, several Colt II cabins to be stained, asphalt work to Deadwood, repairs to approximately 20 sites, and chip and seal Arena Drive.

Click on the link below for a complete copy of the minutes.

2020 Long Range Planning Meeting Minutes

### Bus transportation to Mount Rushmore!

Once the announcement was made that fireworks were once again coming to Mount Rushmore over the Fourth of July, the requests to offer bus transportation to



this event started coming in. And when the President of the United States announced plans to be in attendance as well, the phones definitely started ringing!

Well, great news! We have secured not one, but two buses for transportation to the fireworks display on July 3rd!

Now, there are some caveats. Like the bus company is not 100% sure they will be allowed to transport people to the display given the amount of increased security and traffic that will be in the area. Not to mention the aspect of social distancing on a bus!

However, in the meantime, if you are interested in participating in this historic event and would like to take the bus from Hart Ranch to Mount Rushmore, please call Gerry in the Activities Department at 605-737-5364 to get your name added to the list!

(As the buses are not cheap to rent, we will be charging \$35/person for this service.)

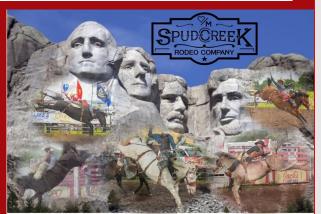
### "For the love of Bucking Horses"

Spud Creek Rodeo Company will be bucking Barebacks & Saddle Broncs at the Hart Ranch Arena on Memorial Day, May 25th.

Bareback & Saddle Bronc Riders contact Nate Morrison to reserve your spot. This is a free buckout for those who love getting on & watching bucking horses!!!

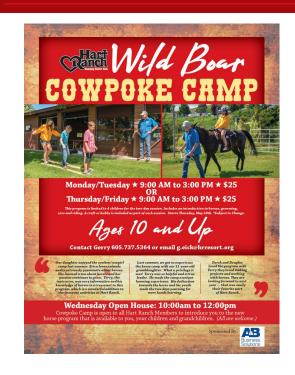
We will have a Faith Filled encouraging message from Pastor Dave Morrison after the buckout. For those that are looking for something to do outside on Memorial Day you are welcome to attend.

Social Distance Rules in effect, please space at least 6' between unrelated parties. Bring your blankets and lawn chairs!



Broncs in the Black Hills Memorial Day Monday ~ May 25th Hart Ranch Arena ~ 1:00pm Barebacks & Saddle Broncs





## Wild Boar Cowpoke Camp

Cowpoke Camp begins on Thursday, May 28 for children ages 10 and up. The cost is \$25 for each two-day session and sessions are offered Monday/Tuesday or Thursday/Friday. Preregistration is necessary since camp is limited to 4 participants each session. To pre-register call the Family Rec Center at 605.737.5364.

The Activities staff has been very busy preparing equipment for Memorial Weekend to meet COVID-19 requirements. Staff has cleaned/disinfected equipment and will be cleaning/disinfecting equipment after use. The Family Rec Center windows will be available for checking out equipment with your Activity Card from 9 am to 9 pm daily beginning May 21. Equipment available at this time: Bean Bags, Corn Hole, Bocce Ball, Frisbees, Disc Golf, Pasture Golf, Hoola Hoops, Mini Golf.

Please remember to follow all social distancing rules -- at least 6' between unrelated parties -- at Center Court and all other activity sites.

## **Pasture Golf**

The Hart Ranch Pasture Golf Course has been refreshed and is highly recommended for family fun during the Memorial Day Weekend. Pick up your scorecard, pencils and equipment if you do not have your own equipment at the Family Rec Center Service windows. Please observe social distancing rules for all unrelated parties on the course.



## HART MART is OPEN DAILY 7:00 am -

7:00 p.m starting Thursday, May 21, 2020 Did your forget to pack something? We are ready to help with all of your needs from 24-hour gas and diesel to groceries, beer, wine, clothing, souvenirs and so much more.

You will love the unique line of apparel for every member of your family.Stop in,check out the hoodies, jackets, colorful tees, stylish hats and caps.

Don't forget to add some of our souvenirs to take home and share!

No time to shop? Visit our online store at:https://www.hrresort.org/shop/

### **Open for the Season**

The Grille is open for breakfast from 7am – 11am, and for lunch from 11am to 2pm.

#### Order for **Pick-up or Delivery** at

order.springcreekgrille.com, call in to

order (605-737-5375,) or come into the Grille and enjoy our indoor (limited) seating. The Snack Shack will open this Friday, May 22<sup>nd</sup> at 11am. We will have all of your favorite frozen treats including hard-pack ice cream. Beginning this Friday, May 22<sup>nd</sup> we will have "**GRAB-and-GO**" items available at the

Beginning this Friday, May 22<sup>nd</sup> we will have "**GRAB-and-GO**" items available at the Grille. Right inside the door we have a display cooler that will have Stuffed Bacon-Cheddar Burgers with all the fixins' and Lemon Rosemary Chicken ready for your grill or smoker. In addition we will have a variety of sides to choose from including our Wicked Sweet Baked Beans, and Doris' Potato Salad. We will also be making some of Ruth's Favorite Bread Pudding with Caramel Sauce so come in and "GRAB" what you need and "GO!"

We look forward to serving this weekend and beyond!!!





A Change in Wi-FI Speed The current VAST Wi-Fi speed will be decreasing to its pre-COVOD-19 ("free") speed on the 1<sup>st</sup> of June. Please contact VAST if you would like to upgrade to the Premium version for an enhanced Wi-Fi experience, including streaming video. VAST can be reached @ 855-740-8152 using our account #16549601 to upgrade today!



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MEMBER UPGRADES AND NEW SALES TO ACTIVE MILITARY AND VETERANS

CALL FOR MORE INFO 605-737-5360 or EMAIL sales@hrresort.org



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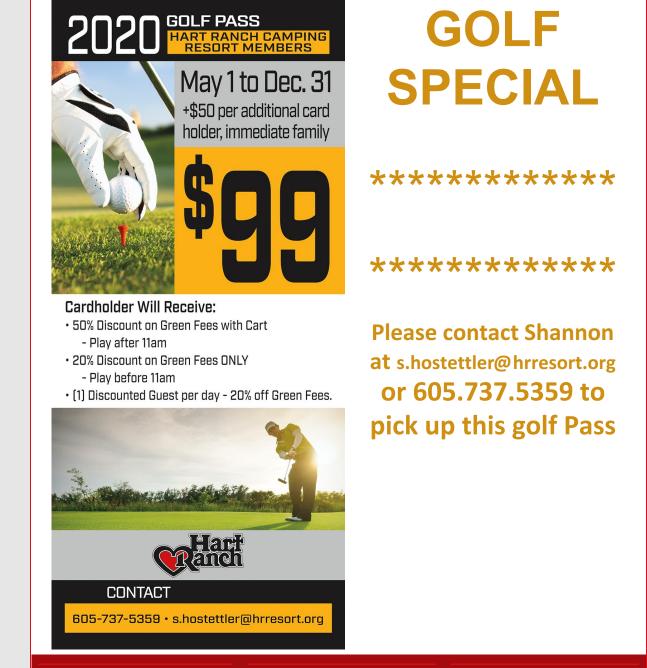
ARE IN THE HEATH-CARE FIELD AS WELL AS NEW SALES TO HEALTH-CARE WORKERS

CALL FOR MORE INFO 605-737-5360 OR EMAIL sales@hartranchresort.com

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### COVID-19

### Recommendations to protect yourselves and others:

#### Wash your hands often

- <u>Wash your hands</u> often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth with unwashed hands.

### Avoid close contact

- Avoid close contact with people who are sick, even inside your home. If possible, maintain 6 feet between the person who is sick and other household members.
- Put distance between yourself and other people outside of your home.

- Remember that some people without symptoms may be able to spread virus.
- Stay at least 6 feet (about 2 arms' length) from other people
- Do not gather in groups.
- Stay out of crowded places and avoid mass gatherings.
- Keeping distance from others is especially important for <u>people</u> who are at higher risk of getting very sick.

### Cover your mouth and nose with a cloth face cover when around others

- You could spread COVID-19 to others even if you do not feel sick.
- Everyone should wear a <u>cloth face cover</u> when they have to go out in public, for example to the grocery store or to pick up other necessities.
  - Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.
- The cloth face cover is meant to protect other people in case you are infected.
- Do NOT use a facemask meant for a healthcare worker.
- Continue to keep about 6 feet between yourself and others. The cloth face cover is not a substitute for social distancing.

### Cover coughs and sneezes

- If you are in a private setting and do not have on your cloth face covering, remember to always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.
- Throw used tissues in the trash.
- Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.

### Clean and disinfect

- Clean AND disinfect frequently touched surfaces
- If surfaces are dirty, clean them. Use detergent or soap and water prior to disinfection.
- Then, use a household disinfectant.

### Minimize use of public facilities

• Try to avoid showering in Comfort Stations. If possible, please use shower and restroom facilities in your camper or cabin.