

RESORT ANNOUNCEMENTS MAY 27, 2020

Updates

Well, after a busy Memorial Day Weekend, the planning and evaluating continue for how we can safely open up more activities and amenities at Hart Ranch. We are excited to report effective this Friday, the *playgrounds will now be open*! We want to remind parents to please exercise discretion when allowing your children to use the playground and to do everything possible to maintain appropriate social distancing guidelines. We will also be allowing for specific time periods in which we will be disinfecting all equipment. Again, if you or your child is sick, we ask that you refrain from using any of these amenities.

We are also continuing to evaluate the possibility of opening the swimming pool. The pool staff continue to make progress working hard ensuring all equipment is in good working order, decks are caulked and painted, chairs checked for cracks and improving the overall cleanliness of the facility. We will be putting plans together in accordance with the CDC guidelines to have reviewed by the SD Department of Health, as well as our Board of Directors, to determine if we can safely and effectively open this premier attraction at Hart Ranch! Beside sanitizing pool equipment, social distancing and group size limitations will need to be closely evaluated as to how to best establish guidelines for usage. One option that seems to be imminent will be to limit occupancy. This will truly be our biggest challenge. While the ultimate goal is to maintain a safe environment, we will also do our best to accommodate as many members as possible throughout the day. We are looking into a reservation protocol to limit the time, allow for disinfecting between users as well as provide as much opportunity as possible for our members to enjoy the pool this summer. Please watch for more updates!

The basketball and shuffleboard courts are also getting closer to being finished! We will be installing the cross-court hoops in the next day or two. Also, our talented pool staff will be lending a hand to paint the base coat on the entire basketball and shuffleboard courts. Then next week, we will be have the finishing touches completed as all lines will be painted in! Once complete, we will be featuring a High School regulation size full-court basketball court, with 4 cross-court hoops, as well as two, very much improved shuffleboard courts. In completing some of these improvements, we discovered there have been at least two asphalt overlays completed since the original construction! And with some of the cracks that have been sealed once again, we may have to eventually consider this as the next option to maintain these well-used amenities!

ROAD UPDATES

This Friday, May 29th, be ready for some orange cones to present themselves at various locations throughout the property! The first, and most noticeable one will be repairing the "dip" as you exit Arena Drive onto Spring Creek Road. I'm sure everyone has had the pleasant experience of watching their camper's rock in the rear-view mirror as you cross

this crevasse! We are told the repairs may have to be void of traffic for up to 24 hours. So please be careful as you enter and exit the Ranch this weekend!

Also, we will be repairing the cut-out asphalt from where the Meadows sewer empties into the dump station. While this won't impede the use of the dump station, you may have to re-direct which way you would normally face to complete this task. If too inconvenient, please contact a member of security and we can guide you to an unoccupied site.

And, as the overlay on Deadwood can't be completed until after Labor Day due to scheduling conflicts from the asphalt company, they will also be completing the repairs to some of the potholes throughout the property, but most specifically on Deadwood. As this may go into the afternoon on Friday, please exercise caution when navigating around this crew!

Finally, Simon contractors will be completing a chip and seal project to all of Arena Drive next week! This road has amazingly had little to no repairs made to it in over 30 years! However, its age is starting to show. Again, be watching for updates as we don't have the exact date yet, other than it should be late next week.

RULES, RULES, RULES

While overall this has been a very peaceful start to the 2020 Peak season, I'd like to remind everyone of some basic rules that aren't too difficult to follow:

- 1. Speed limit. Yes, the speed limit is still 10 mph! Please, our security staff wants to focus on delivering exceptional customer service this year, but we need your help! Simply use your brakes when coming into the resort--and throughout the resort! While we try to use reminders to caution everyone, if your speed exceeds 15 mph, plan on paying a \$25 fine.
- 2. Dog poop. Seriously. Just pick it up. Imagine the pleasure of pulling into a site after a long day's drive and the previous occupant just didn't seem to care to pick up after Fido. Do your part to help keep the resort clean!
- 3. Garbage. Yes, we know this is a new system. However, has anyone noticed how clean all the streets are now? 217 less garbage cans through the property. 217 fewer obstacles to hit while trying to back into your site. And 217 less garbage cans for workamper staff to empty every morning! Now, the next goal is to monitor garbage dumpster fill rates. Here's where you can help as well. If the dumpster closest to you happens to be full, please go to the next one rather than just heaping it, or worse yet, throwing it on the ground. Take some pride in Hart Ranch and help us out!
- 4. Parking. This year we are focusing on safety. Part of safety is to make sure your vehicle is parked completely on your site. That little, or big, rear end sticking out might be a great hiding spot for kids to dart out into the street, or for someone backing into a site across from you, the perfect target for a blind spot.
- 5. And dogs. Yes, the leash rule is still in effect. Please keep your dogs leashed everywhere on the property, with the exception of the dog runs. Also, while we understand dogs bark if they detect other dogs or foot traffic walking by, your neighbors may not appreciate on-going barking by unattended dogs. Please take appropriate measures to make sure Snuffy helps keep the peace.

As always, if you have any questions or concerns, please do not hesitate to contact me. We are here to serve our members to the best of our ability. To do that most effectively, we also need communication. Thus, rather than taking to social media, please contact us to address any situation. We want everyone to have a relaxing, safe, enjoyable vacation at Hart Ranch!

Stay safe and be well!.

Sincerely,

Tim Schnabel Resort Manager 605-737-5350 <u>t.schnabel@hrresort.org</u>



Wild Boar Cowpoke Camp

Children ages 10 and up are invited to participate in the Hart Ranch Cowpoke Camp. The cost is \$25 for each two-day session and sessions are offered Monday/Tuesday or Thursday/Friday.Since camp is limited to 4 participants each session, please pre-register at the Family Rec Center or call 605.737.5364.

Activities at Hart Ranch



The activities staff was very busy for Memorial Weekend checking out equipment, renting bikes and golf carts and helping members of all ages have fun.

The refreshed Pasture Golf Course, pictured here,

was one of the favorite activites over the weekend followed closely by mini-golf and pickleball. Bike rentals also were a popular family activity providing a great way to get around the resort.

The Activity Service Area window is open daily from 9 am to 9 pm to check out equipment, rent bikes and golf carts or sell Activity Cards.

Please remember to follow all social distancing rules -- at least 6' between unrelated parties -- at Center Court and all other activity sites.



Bus transportation to Mount Rushmore!

Fireworks once again will light up Mount Rushmore over the Fourth of July. Hart Ranch is offering buses for transportation to the fireworks display on July 3rd!

Now, there are some caveats. Like the bus company is not 100% sure they will be

allowed to transport people to the display given the amount of increased security and traffic that will be in the area since the President of the United States plans to attend. Not to mention the aspect of social distancing on a bus!

However, in the meantime, if you are interested in participating in this historic event and would like to take a bus from Hart Ranch to Mount Rushmore, please call Gerry in the Activities Department at 605-737-5364 to get your name added to the list!

(As the buses are not cheap to rent, we will be charging \$35/person for this service.)

HART MART

is OPEN DAILY

7:00 am - 7:00 pm



Stop in to pick up a few essentials and be sure to check out the amazing line of apparel for the

whole family -- hoodies, jackets, colorful tees, stylish hats and caps. Add a few souvenirs too -- always fun to share.

No time to shop? Visit our online store at: https://www.hrresort.org/shop/

Open for the Season

The Grille is open for breakfast from 7am – 11am, daily.

Order for **Pick-up or Delivery** at order.springcreekgrille.com, call in to order (605-737-5375,) or come into the

Grille and enjoy our indoor (limited) seating.

The Snack Shack is now open daily 11am to 2 pm and 5 pm to 9 pm. for pick-up or delivery.



CLICK HERE for a downloadable and printable version of our menu



A Change in Wi-FI Speed.

The current VAST Wi-Fi speed will be decreasing to its pre-COVOD-19 ("free") speed on the 1st of June. Please contact VAST if you

would like to upgrade to the Premium version for an enhanced Wi-Fi experience, including streaming video. VAST can be reached @ 855-740-8152 using our account #16549601 to upgrade today!

Guest Notification Policy



We will once again be requesting that if you are expecting guests to please notify the Welcome Center at 605-737-5370.

We want to make sure all guests are invited and warmly greeted. This is our 3rd year of doing this and the majority of members appreciated the added level of security. In addition, we were actually able to avoid some unwelcome visitors from accessing the resort. The goal for the Welcome Center is to do everything possible to make entrance into the resort as smooth as possible. However, we need your help to make this happen!

Once again, communication is key!

A friendly reminder from the Storage Yard:

Please do not attempt to park or remove your camper without a spotter!





AS A THANK YOU FOR YOUR SERVICE WE ARE EXTENDING A

LUDISCOUNT TO ACTIVE MILITARY AND VETERANS

DISCOUNT APPLIES TO MEMBER UPGRADES AND NEW SALES TO ACTIVE MILITARY AND VETERANS

CALL FOR MORE INFO

605-737-5360

OR EMAIL

sales@hrresort.org



AS A THANK YOU FOR YOUR SERVICE IN THESE CHALLENGING TIMES

WE ARE EXTENDING OUR

1000 DISCOUNT TO HEALTH-CARE WORKERS

DISCOUNT APPLIES TO MEMBER UPGRADES THAT ARE IN THE HEATH-CARE FIELD AS WELL AS NEW SALES TO HEALTH-CARE WORKERS

CALL FOR MORE INFO

OR EMAIL

605-737-5360

sales@hartranchresort.com

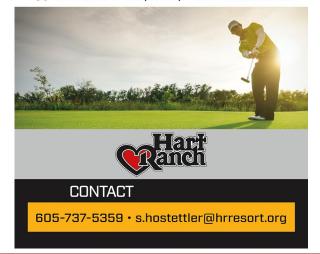
HART RANCH GOLF



SPECIAL

Cardholder Will Receive:

- 50% Discount on Green Fees with Cart
 - Play after 11am
- 20% Discount on Green Fees ONLY
 - Play before 11am
- [1] Discounted Guest per day 20% off Green Fees.



Please contact Shannon at s.hostettler@hrresort.org or 605.737.5359 to pick up this golf Pass

COVID-19 Recommendations to protect yourselves and others:

Wash your hands often

- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth with unwashed hands.

Avoid close contact

- Avoid close contact with people who are sick, even inside your home. If possible, maintain 6 feet between the person who is sick and other household members.
- Put distance between yourself and other people outside of your home.

- Remember that some people without symptoms may be able to spread virus.
- Stay at least 6 feet (about 2 arms' length) from other people
- Do not gather in groups.
- Stay out of crowded places and avoid mass gatherings.
- Keeping distance from others is especially important for <u>people</u> who are at higher risk of getting very sick.

Cover your mouth and nose with a cloth face cover when around others

- You could spread COVID-19 to others even if you do not feel sick.
- Everyone should wear a <u>cloth face cover</u> when they have to go out in public, for example to the grocery store or to pick up other necessities.
 - Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.
- The cloth face cover is meant to protect other people in case you are infected.
- Do NOT use a facemask meant for a healthcare worker.
- Continue to keep about 6 feet between yourself and others. The cloth face cover is not a substitute for social distancing.

Cover coughs and sneezes

- If you are in a private setting and do not have on your cloth face covering, remember to always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.
- Throw used tissues in the trash.
- Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.

Clean and disinfect

- Clean AND disinfect frequently touched surfaces
- If surfaces are dirty, clean them. Use detergent or soap and water prior to disinfection.
- Then, use a household disinfectant.

Minimize use of public facilities

 Try to avoid showering in Comfort Stations. If possible, please use shower and restroom facilities in your camper or cabin.