

## For free Hart Ranch Wi-Fi access,

please open the Wi-Fi connection on your device and select Hart Ranch Free Wi-Fi. No password is required.

Enjoy a limited wireless connection for activities such as email and basic browsing.

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## For an enhanced Wi-Fi experience, including streaming video,

please connect to Hart Ranch Premium Wi-Fi and follow the on-screen prompts.

DAILY RATE	WEEKLY RATE	MONTHLY RATE
<b>\$1<sup>99</sup></b>	<b>\$11<sup>99</sup></b>	<b>\$19<sup>99</sup></b>
Add two extra devices for \$0.99 at time of purchase.	Add two extra devices for \$7.99 at time of purchase.	Add two extra devices for \$9.99 at time of purchase.

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## TROUBLESHOOTING STEPS

### Step 1: Check settings and restart.

- » Make sure Wi-Fi is enabled. Then turn it off and on again to reconnect.
- » Make sure Airplane mode is off. Then turn it on and off again to reconnect.
- » Reboot your device and try again.

### Step 2: Find the problem type.

- » **Device.** Try connecting to the Wi-Fi network with another device, like a laptop computer or friend's phone. If other devices can use the network, the problem is most likely with your device.
- » **Network.** Check whether your device can connect to the free Wi-Fi network. If your device can connect elsewhere, the problem is most likely with the network.
- » **Internet.** If your device connects to the Wi-Fi network but you still have no Internet, the problem is most likely with your internet connection. Call Vast Broadband at 855-740-8152 and tell them you are a guest at the Hart Ranch, and would like support with your managed wireless connection. The account number is #16549601.

Note: You are not able to directly connect a smart TV to this Wi-Fi network. You will have to connect a streaming device that supports a web browser.