

2016 TOWN HALL MEETING

Tim Sikora -- People at front desk super! 60 day rule for making reservations – perhaps 90 days for members and 60 days for associates. 9 day on top works well

Theresa Dighton – Disappointed that the Welcome Home sign is not up – it says Welcome Back.

Mel Nefzger – Shelter over the top of the Hot Tubs. Front desk people are super people.

John Watson – Thank front desk people, if you want IT items fixed, call front desk – John doesn't read Facebook.

Roseann Sikora – Speeding down roads greater than 10 miles per hour, especially going to the Meadows. Vendors are very guilty of speeding.

Marty Jacobs – Things are getting better at Hart Ranch. BOD look at computerization of reservations (go on line), do away with some of the rules – 21 days of the month daily rate, 9 at the buy rate. Years past could not park golf carts on grass, pickups and golf carts are being parked on grass – should let golf carts on lawns, they have turf tires, not hurting lawns, at least during the day.

Victor Tejeda – Alleviate overcrowding, Associates pay \$10; RIP pays more – Likes extra parking spots

Tracy Goins – Husband is in military, had to take camper home, didn't get a refund.

Bonnie Holland – Age Limit on Associates

Angela Tejeda – Extra parking spaces really good – sidewalks up and down main walkway. It's on record that many members have brought attention to the Board, if there is an accident on site, if BOD is aware of the hazard and hasn't done anything about it, we will be found guilty, and suffer dire consequences. If you can't put in sidewalks, put in more parking along the main road.

Tracy Goins– Kids riding skateboards down the sidewalk in front of Lodge and Hart Mart, may injure a member, coming out of the store.

Paul Cleveland – How will you teach kids to walk on sidewalks, and not ride skateboards on sidewalk – the problem starts with parents to keep their child safe.

Connie Nighswonger – BOD suggested that new members weren't buying because that they couldn't get a storage site. Wants second storage site in storage yard – they would not have bought 8 years ago if they could not have 2 storage sites.

Connie Kelley – Bought membership in 1990 – kids could be Associates their whole life – one purchased, because they want to stay 21 days, Associates share our 21 days, last year family reunion used, up all their days, had to leave because they had used 30 days. What difference does it make if an Associates uses the days or the owners use the 21 days.

Tom Harsch – Following what Legislature is doing for non-profit corporations, and dealing with people with mail forwarding address – this was tabled. Other ongoing, State Bar Assoc in process of updating non-profit corporation laws. Hopes the Board doesn't get ahead of what is happening in the Legislature, and have to change them in following years when other changes are approved.

Bill Campbell – Chief of Security – travels approx. 240 days per year – most parks have one way streets, to protect the kids, like to have the BOD revisit the proposal to make streets around the center court as one way. If we did that could put 5' line all around center court for a walking path, making kids stay in that lined area.

Jim LePeer – Notices Western Property around here – plant seed that we may have Urban Development coming to our Property – would lose, if we lose the western site – Buying land around Hart Ranch PDR, Purchase Development Rites, start a fund collection of \$10 per year per membership, to set on \$1,000,000, and protect the view.

Dotty Johnson – What if we have an emergency with weather, Lodge closes at 10:00, if there is a storm warning, where do we go, and do we have enough sirens – develop a plan for residents. There are a lot of Garbage cans on the streets – other parks walk to a dumpster – may be easier to back in to the sites if there were no garbage cans – cut down on cost of employees, bags, etc., and have a cost savings.

Polly Miles – Bill blows siren once a month, and cannot be heard throughout the park. Can't hear in SW corner.

Maxine Harsch – Thought we had discussed before that the Members start blowing their horns.

Marty Jacobs – Storage Problem Motorhomes, campers, junk cars that's been forever, some MH's are sunk into axle, should that be utilized for current Members vs "junk".

Roger Baker – what is the story on a semi-trailer in storage? Should it be allowed, they pay for a storage site, and at this time no rules that exclude a semi-trailer.

Joan Cleveland – In storage, in financial reports, is it listed for the expansion, and the cost of the storage, and the income for storage. Do other members not utilizing it helping to pay for it.

Comment: Tim runs a good park.

Jana Flansch – Compliment how well organized the park is this year – on the whole for the last 26 years, there have been a lot of changes, everything looks good; if our summer continues to be as hot and dry as before, we may have to look at the water stuff; i.e. washing rig. Listen to Tom Harsch & Mel Wedmore.

Maybe we should buy some land across the road in the future. Commented that Associates do use the Members days, need to consider that Associates could have their nightly rates increased. Safety issues, are important, Bill has a good solution. If we can afford expansion, can afford sidewalks. Parents need to be aware of child's actions.

Linn Ford – Mpls RV show did not have anyone from Hart Ranch at the show last spring. They would be happy to work a day or two at that convention. A lot of talk about money, but questions where

priorities lie – open communication with BOD or President, to provide information. He believes that we need some young blood in here, advertisement can do a lot means to draw the new population in.
Tom Harsch – Park is in good financial condition – trend going on for 6 to 8 years. \$38 - \$40 operating expenses per camper night. Receive approximately \$34 per night – lose \$3.50 - \$4 per night that someone is in a site. Need to raise rates or cut out services.

Rachel Day – Associate Member, tried 3 days/4 nights – having that membership is awesome, treat them right, she will keep coming, when she gets older, she will buy a membership. Would be willing to pay more for an Associate card.

Tim Sikora – Cost of staying here – they live full time in RV and travel all year along – struggled to keep average daily cost at \$20 per day, this is the best park they have ever stayed in, he would pay \$400 per month to stay here. People should not complain about a .50 increase per day.

Pam Farron – Reiterate about all the good things here, best thing this year is the restaurant.

Polly – talked about speed bumps, locked gates, etc. in other parks.