

## For free Hart Ranch Wi-Fi access,

please open the Wi-Fi connection on your device and select Hart Ranch Free Wi-Fi. No password is required.

Enjoy a limited wireless connection for activities such as email and basic browsing.

## For an enhanced Wi-Fi experience, including streaming video,

please connect to Hart Ranch Premium Wi-Fi and follow the on-screen prompts.

### DAILY RATE

**\$1<sup>99</sup>**

Add two extra devices for \$0.99 at time of purchase.

### WEEKLY RATE

**\$11<sup>99</sup>**

Add two extra devices for \$7.99 at time of purchase.

### MONTHLY RATE

**\$19<sup>99</sup>**

Add two extra devices for \$9.99 at time of purchase.

## TROUBLESHOOTING STEPS

### Step 1: Check settings and restart.

- » Make sure Wi-Fi is enabled. Then turn it off and on again to reconnect.
- » Make sure Airplane mode is off. Then turn it on and off again to reconnect.
- » Reboot your device and try again.

### Step 2: Find the problem type.

- » Device. Try connecting to the Wi-Fi network with another device, like a laptop computer or friend's phone. If other devices can use the network, the problem is most likely with your device.
- » Network. Check whether your device can connect to the free Wi-Fi network. If your device can connect elsewhere, the problem is most likely with the network.
- » Internet. If your device connects to the Wi-Fi network but you still have no Internet, the problem is most likely with your internet connection.

**Note:** You are not able to directly connect a smart TV to this Wi-Fi network, you will have to connect a streaming device that supports a web browser.

**Please take a look at FAQs on the back.**